

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: Texas

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Programs to Measure and Reduce Inconsistency

The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

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- a.) The Texas Department of Health has a structured orientation, training, and continuing education program for all surveyor/investigators.
- b.) Validation surveys are done on a scheduled targeted basis.
- c.) Desk reviews are done to assess for technical and professional accuracy.
- d.) On-site monitoring visits are made to assess survey protocol, accuracy of findings, and personnel performance.
- e.) Regional office total survey/certification program reviews are done regularly.
- f.) Data is collected from the above mentioned activities and comparisons are made between regional offices and individual surveyors.
- g.) Information gathered at the state office level from review and monitoring activities are shared with the regional offices (Form AG2A) to plan necessary training and counseling.

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